



***2018 DRAFT CONFERENCE PROGRAM**

October 3 – October 5

WEDNESDAY, October 3 – Grand Ballroom

- 10:30 am-12:30 pm Conference Registration
- 10:30 am-12:00 pm ***There's a New Sheriff in ChiTown*** - RRGs for Beginners, Governance update & Navigating the NRRA Conference 2018
- 12:30 pm – 1:30 pm **Orientation Lunch:** Meet Sponsors at Sponsor-Hosted Tables and Match Up with Conference Ambassadors
- 1:30 pm – 2:15 pm **Nailing the NRRA Toolkit** – The Myriad Ways NRRA Supports RRGs
- 2:15 pm – 3:00 pm **Conducting a Cyber Liability Audit of Your RRG** – What You Need to Know to Implement Best Practices
- 3:00 pm – 3:45 pm Networking Break
- 3:45 pm – 4:30 pm **RRG Hot Topics** – The Accelerating Rate of Change
- 4:30 pm – 5:15 pm **Raising the Bar:** Facilitating Strong Relationships, Communication and Collaboration with and between Third Party Service Providers and Keeping Your Board in the Loop
- 5:15 pm – 6:15 pm Welcome Reception

THURSDAY, October 4 – Grand Ballroom

- 8:00 am – 9:00 am Networking Breakfast - Annual Meeting of Members
- 9:00 am – 10:00 am **Cultivating the Next Generation of Captive/RRG Leaders**-Highlighting NRRA's Student Mentorship Program
- 10:00 am – 11:00 am "Speed Dating" with the Next Generation
- 11:00 am – 11:15 am Networking Break

***SUBJECT TO CHANGE**

- 11:15 am – 12:00 pm **Anatomy of a Major Claim** - A 360 Degree View of a Complicated Claim from Inception to Resolution
- 12:00 pm – 12:45 pm Networking Lunch – Conversation Starters at Tables
- 12:45 pm – 1:00 pm **Presentation of the Karen Cutts Visionary Award**
- 1:00 pm – 2:00 pm KEYNOTE SPEAKER - ROSS HOWARD, JLT Re LONDON
- 2:00 pm – 2:15 pm Networking Break
- 2:15 pm – 3:45 pm Roundtables: “ASK THE EXPERTS”
- 1) Handling Regulatory/NAIC issues on an organized strategic basis
 - 2) Standing Out! Customizing Marketing Strategies for the RRG Model to Highlight its Many Unique Advantages for Insureds / Expanding the membership of any RRG - attracting new insured members
 - 3) The importance of setting up ancillary programs that provide service to RRG members –
 - 4) The RRG Rollercoaster – Keeping Your Cool While Navigating the Ups and Downs of the RRG Business Cycle
- 3:45 pm – 4:15 pm Roundtables: “ASK THE EXPERT” (continued)
- 5) Addressing the issue of non-domiciliary states’ illegal registration processes in over half of the states
 - 6) Impact of New Tax Laws
 - 7) Thwarting Crime-Cyber and Other Contemporary Issues Facing your Business
 - 8) Product development - creative policy provisions/language that will improve your bottom line.
- 4:15 pm – 5:00 pm **Innovation in Risk Management**– Implementing Unconventional Ideas and Measuring the Results
- 6:00 pm – 8:00 pm **Sponsored Event** (may be off premises)

FRIDAY, October 5 – Grand Ballroom

8:00 am – 9:15 am **Networking Breakfast**

9:15 am – 10:00 a.m. **Raising Eyebrows:** The Regulators' Perspective on the Signs an RRG is Headed for Trouble

10:00 am – 10:45 am **Taking a Hit** – Strategies for Recovering from Bad News

10:45 am – 11:00 am Networking Break

11:00 am – 12:00 pm **Government Affairs Update & Conference Download:** *What We Did, What We Said, How to Outdo Ourselves Next Year*

12:00 pm **CONFERENCE ENDS**

12:30 pm – 3:00 pm NRRRA Board of Directors Meeting